



ARIZONA CORPORATION COMMISSION

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NOTICE

SPECIAL OPEN MEETING OF THE ARIZONA CORPORATION COMMISSION

CenturyLink Remedy Plan Compliance – Service Outages

Docket Nos. T-01051B-19-0001 and T-01051B-19-0183

Wednesday, May 12, 2021
2:00 p.m.- 5:00 p.m.

Hearing Room One
1200 W. Washington St.
Phoenix, AZ 85007

This shall serve as notice of an open meeting at the above location for consideration and discussion of the items on the agenda and other matters related thereto. Commissioners may attend the proceedings in person, or by telephone, video, or internet conferencing, and may use this open meeting to ask questions about the matters on the agenda. The parties to the matters to be discussed or their legal representatives are requested, though not required, to attend telephonically. The Commissioners may move to executive session, which will not be open to the public, for the purpose of legal advice pursuant to A.R.S. § 38-431.03 (A) (3) on the matters noticed herein.

Because of the guidance issued by state and federal officials regarding the Covid-19 pandemic, meetings of 10 or more should be by teleconference only. Only essential Commission staff will attend in person. The public is strongly discouraged from attending in person. The public will be able to participate by either watching and listening to the meeting online or listening to the meeting via telephone. Participants will be invited to and may attend by video or internet conferencing. For those wishing to enter an appearance or provide public comment for a particular item please use the dial in phone numbers. Once the item for which you are appearing or providing public comment is concluded, please hang up and watch the live stream. Participants will be invited to and may attend by video or internet conferencing.

Persons with a disability may request reasonable accommodations by contacting the Commission Secretary listed above at least 48 hours before the scheduled commencement of the Open Meeting.

Agendas are also available online at: azcc.gov/agendas

Dial-in Phone Number: 1-866-705-2554 Passcode to Speak: 241497
1-866-705-2554 Passcode to Listen Only: 2414978

This meeting will be available online at: <http://www.azcc.gov/live>



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AGENDA

1. Introductions
2. Commissioner Comments
3. Review of the Remedy Plan Requirement
4. CenturyLink – Discussion of CenturyLink network outages for the time periods of June – November and December – February of the Remedy Plan. (No confidential information will be discussed at this meeting.)
5. CenturyLink – Additional updates on the Remedy Plan (e.g. employee levels, Federal resources available for infrastructure)
6. Closing Remarks

NOTE: NO VOTES ON ANY SUBSTANTIVE MATTER WILL BE TAKEN DURING THIS MEETING.